

40 Years of Service 1982-2022



TRANSPORT FOR PEOPLE WITH MOBILITY CHALLENGES

ANNUAL REPORT 2021 - 2022

DIAL-A-RIDE DIAL-A-BUS



Scottish Registered Charity No. SC013906 Registered Private Limited Company No. SC079712
Admin & Registered Office: 24/3A Dryden Road, Bilston Glen Industrial Estate, Loanhead EH20 9HX

CHAIRMAN'S FOREWORD

Kenneth Brown

I am very pleased to report that HcL is now functioning normally again post pandemic. There are, however, further challenges which have arisen due to the general rise in living costs but more specifically for us, fuel costs. Associated with this are the extended times necessary for journeys in town due to congestion and road works. This has greatly impacted the provision of our service, but we are keeping this situation under review.

In order to maximise our resources to the full, it is important that the service we provide continues to be used by those who need it and that you help spread the word to others who would benefit from using HcL.

Going forward, we have other strategies in place to develop the services we provide, including an alternative bus service in West Lothian. This has been trialled for a few months and appears to be very popular with the local community. In future we hope to be able to expand this type of service to other areas. We have also applied for a grant to obtain electric buses to enhance our green credentials in reducing environmental impact.

The Executive Committee continues to meet regularly once again in person. We currently have vacancies on the Executive Committee and would be pleased to hear from anyone who feels they could contribute to the future development of the organisation. Please don't hesitate to put your name forward for possible election.

I am pleased to say that we have 2 new members joining the Executive Committee this year, Kirstie Kerr and Margaret Purdie, I and Committee colleagues look forward to working with them.

It is with great sadness I have to intimate that John Ballantine, one of our trustees, died at the end of August. John was with HcL for many years bringing his extremely valuable legal skills and background to our work. We will miss him and his very wise counsel.

There are many people I would like to thank for their support to HcL over the past year. Our local councils especially give us the necessary assistance to maintain this organisation which is so important for our community. On behalf of the trustees I wish to register our grateful thanks.

Thanks also to many other organisations and individuals for their help and contributions to our work, and, of course, to the passengers who use our service.

Kelvin, our CEO, and staff deserve mention for working hard to provide an efficient service for you over the past two years in circumstances which have been exceptionally challenging.

Finally, thanks to my fellow committee members who give up their time voluntarily to oversee the running of HcL and have responsibility for its governance.

Looking ahead, we are committed to maintaining and developing a first class service for our clients. For now, it will be a pleasure to meet up in person this year for our AGM and I hope that the event will be well attended. I look forward to meeting our members there.

**Dr Kenneth Brown TD MBChB MRCP AFOM
CIH Chairman**

CHIEF EXECUTIVE'S REPORT

Kelvin Cochrane

I am happy to say Handicabs Lothian will be celebrating its 40th Birthday on November 9th 2022. There will be events throughout the year to mark this occasion.

The first Annual Report was entitled "Drive for Greater Mobility" and covered the period November 1982 to October 1983. Individual users were not officially registered in the early years and being a member of the company was not necessary to use the service.

The first meeting of the Executive Committee acting as Company Directors was on 17th August 1982. Dr Frank Stewart was the Chairman; Stephen O'Neill was Vice-Chairman; and Alan Rees was Company Secretary. There were representatives from Edinburgh, East Lothian, Midlothian and West Lothian and Councillors from Lothian Regional Council acting as "assessors".

The official registered address was 11 St Colme Street - offices of the Edinburgh Council of Social Services where Alan Rees was Assistant Director. The service started from this address in November 1982 but office premises for headquarters and Edinburgh district staff were then rented at 14 Braefoot Terrace and shared with Edinburgh Voluntary Transport (EVT) now Lothian Community Transport Services (LCTS). However, there were problems with office space and vehicle access and in July 1986 both organisations moved - Handicabs to 58 Canaan Lane and EVT to 129b Willowbrae Road. The first Manager was John Goodman. He was followed in quick succession by Bill Hogg and John Simpson.

There will be a history of Handicabs Lothian's first 40 years published and will be available on our Website later on in the year.

Present Day

This is the Charity's 40th Annual Report and covers the period from the last Annual General Meeting held on 15th November to this year's AGM on 10th October 2022. The Director's Report and Accounts are published separately and cover the Charity's financial year, 1st April 2021 to 31st March 2022, however a summary version is contained in this report

This has also been a difficult year, not only for HcL, but for all Charities, businesses and members of the public. COVID-19 is still around and affecting people's health not only short term but long term as well. Now we are all being affected by the cost of living and energy crisis, hopefully the new Prime Minister will be able to sort out the crises the country is going through.

As restrictions eased, all staff continued to follow HcL revised Policies and Procedures - Physical Distancing in the Work Place (Office) and Physical Distancing in the Work Place (both DAB and DAR Drivers).

Charitable Objectives and Activities

The objectives of HcL are to provide transport for older people; people with disabilities, additional support needs or with health conditions that affect mobility; and those who are rurally isolated with little or no accessible transport.

Handicabs Lothian (HcL) operates 2 core services across Edinburgh and the Lothians: Dial-A-Ride and Dial-A- Bus. We also provide longer distance journeys on demand subject to availability.

We have 23,405 registered users: Dial-A-Ride (13,750) and Dial-A-Bus (9,655) October 2022.

The Dial-A-Ride service was initially restricted to essential travel to hospital/medical appointments. In line with Scottish Government Guidance, we extended the Dial-A-Ride service to include a maximum of 4 people from 2 households including an escort or carer for shopping and visiting family and friends. Destinations that we could support transport to, increased over the course of the year, in line with

Guidelines. By June 2022, all restrictions were lifted

The Dial-A-Bus service in Edinburgh, East Lothian and Midlothian resumed operation on 2nd August 2021 with vehicles restricted to either 7 or 9 passengers with Personal Protective Equipment in place for drivers and passengers. The WLcomBUS (West Lothian Community Bus) formerly DAB, West Lothian resumed operation on 16th August 2021. From 24th January 2022 all seated restrictions were lifted. By June 2022 all restrictions were lifted by the Scottish Government.

The Broxburn & Uphall Community Bus Service commenced service on 5th April 2021 with one vehicle.

Our 2 operating bases are at Loanhead which covers Edinburgh, East & Midlothian and Bathgate which covers West Lothian. The Administration & Registered Office is also at our Loanhead office.

We believe transport will play a massive part in improving wellbeing and reducing loneliness and isolation for people with mobility challenges post-pandemic. Combined with the growth in population in the Lothians, more and more people will have the need for quality accessible transport.

With this in mind, we created the new position of a Service Development Manager. Our aim is to build on and develop new relationships with other organisations and groups to provide access to our service to more people. Following recruitment, the Service Development Manager came into post in July 2021 and has been a great addition to the team.

Dial-A-Ride

HcL aims to provide a quality of service which goes above and beyond providing door-to-door transport by providing a door-through-door service. This ensures our passengers receive the assistance they need at the start and end of their journey, which is often what makes going out possible for them. This may be assisting people with getting their coat on, tying a shoe lace, locking a front door or ensuring that they are settled safely in their home after the journey. The profile of our passengers indicates a high level of mobility difficulty, with 27% of our passengers using a wheelchair. Many of our passengers rely on our service and cannot use buses or taxis. Our service is a particular life-line for passengers across the Lothians attending medical and health related appointments, in particular across the different NHS Lothian hospitals.

Dial-A-Ride operates 7 days a week, 365 days per year, including evenings to provide door-through-door transport for people with various mobility challenges, of whom 27% use wheelchairs. Edinburgh accounted for 49% of Dial-A-Ride trips, West Lothian 26%, Midlothian 13% and East Lothian 12%.

By providing quality transport, our customers are able to be involved in the community by attending medical appointments, day centres, colleges, school and support groups or to go to shopping centres, theatres, visiting friends and family, socialising, day trips or events and to go away for a holiday. In doing so it enables family members and carers to have a much needed break.

From August 2021 until August 2022, the Dial-A-Ride service has provided 34,198 passenger trips for residents in the Lothians

“This service is a lifeline to me as it enables me to get out and about without worry. The drivers are fantastic and patient. I can’t praise the service enough”.

“Dial-A-Ride gives me independence. I don’t need to wait until there is someone to take me where I want to go”.

Dial-A-Bus

Provides a Monday to Friday shopping service to local major shopping centres for people who have difficulty shopping using public transport. Passengers are helped in and out of their homes, to and from the bus, and helped to get their shopping inside on return if needed. All areas of the Lothians have at least one and often 2 routes available during the week, either morning or afternoon. DAB was suspended from March 2020 till August 2021. The service resumed in Edinburgh, East Lothian and Midlothian on 2 August 2021.

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Although the service has only been operational since August 2021, we have carried 25,132 passengers till August 2022, with 1.37% of passengers using wheelchairs.

Following a Transport Review, West Lothian Council committed to support HcL (as a third sector organisation) in obtaining the necessary licence to accept concessionary card holders on DAB services.

DAB resumed in West Lothian on 16th August 2021 under the new name of 'WLcomBus' (West Lothian Community Bus). This service is operated by HcL (Handicabs Lothian) on behalf of West Lothian Council.

The registration of this service allows National Entitlement Card holders to travel on WLcomBus for free. With the added enhancement of the door-through-door support that is the core of HcL's services, users can rebuild their confidence and sense of freedom to return to shopping centres and supermarkets as they did prior to the COVID-19 pandemic.

The WLcomBus offers another public transport option for people who are unable to use normal bus services, providing links to The Centre in Livingston and large supermarkets.

Other than this development, the WLcomBus service is operating in the same way as DAB.

"It's great to have the Dial-A-Bus back so we can get out for our proper shopping and all go together. People feel better getting to see each other."

"I am 83 years old and do not drive, Dial-A-Bus gets me to the shops and the capable drivers help me get my shopping to the house. Grant, Reg and Steven are first class from pick up to return. I couldn't manage without their help as I have a walking stick."

"Brilliant service – able to get a "big shop". Also still giving you independence."

Community Bus West Lothian

After updating our purposes to include: "To provide community bus services within areas where none, little or commercial services are not viable for disabled, ill, disadvantaged and the general public to improve quality of life."

We have been delivering a Community Bus Partnership Pilot with West Lothian Council following members of the public requests for a local town service. Between August 2021 and August 2022, 16,308 passengers travelled with HcL with 14,016 trips using concessionary travel passes in the Broxburn and Uphall area. This service started on 5th April 2021 and links the public and people with mobility challenges from residential areas with key services on main streets including shops, health and personal care outlets. It also supports users to connect to existing public transport services in these areas for forward travel.

As the pilot was a great success, the service was increased from a 2 hour service to an hourly service in June 2022. The service now operates Monday to Saturday with 2 buses and employs 4 local part time drivers

The service operates on a hail and ride basis in residential areas where there are no formal bus stops. Passengers can signal to the driver to stop at any point in these areas, and the driver will stop as soon as it is safe to do so.

Fares are £1.70 for adults and £0.90 for children, with concessionary bus pass holders able to travel for free.

All the vehicles used on the 2A and 2B routes are fully accessible and are specially adapted to carry combinations of wheelchair users and other passengers safely and comfortably.

HcL also operates transport to Day Centres, Adult Learning Centres and children with complex needs on behalf of The City of Edinburgh Council – these services were suspended from March 2020 till October 2021 due to the pandemic.

SUPPORTING OUR COMMUNITIES THROUGH THE PANDEMIC

Partnership Working: We were delighted to be announced as winners of the Partnership of the Year at the UK Community Transport Association Awards 2021 in November 2021. Together with Pilton Equalities Project and SCRAN Academy. We helped deliver over 120,000 meals to vulnerable people during the COVID-19 pandemic.

Through ECTOG (Edinburgh Community Transport Organisations Group) we provided 56 Edinburgh Care Homes vaccination transport for nurses and PPE to vaccinate residents. We also provided transport for over 1,000 home visits for nurses to vaccinate people in their own homes.

Free Vaccination Trips: From January 2021 till June 2022 we have offered free transport to vaccine centres to residents in the Lothians who have mobility challenges. We have completed over 2,000 passenger journeys.

"Thank you so much for taking me for my first vaccine this afternoon. I was so nervous but my driver was lovely and walked me to door of EICC and made sure I was ok. It was so reassuring to see him there afterwards too. This was my first journey to somewhere I don't know without my friends in years!"

"Delighted that HcL have at very short notice arranged transport for me for my vaccine appointment."

HcL was very proud Muriel Williams, previous Chair of HcL's Board was the recipient of the UK Community Transport Association Lifetime Achievement Award for recognition for over 25 years voluntary service to Community Transport.

Support to HcL

I would like to extend my thanks to the following, who without, we could not deliver the services we do:

- **Staff** - I would like to thank our professional and committed 39 members of staff who operate our 31 vehicles and 2 despatch centres throughout the year, including evenings and weekends. They each play a key part in our ability to respond to the various travel needs of our passengers;
- **Volunteers** - we continue to be grateful for the efforts of volunteers – both operationally, as drivers and despatch; and management, as Trustees of the Charity. The time, skills and experience donated are hugely valuable;
- **Trustees** - I would also like to thank the Chairman and the Executive Committee, past and present, for all their efforts over the years.

We also wish to thank our many suppliers and service centres who have assisted in keeping our services and vehicles going every day of the year.

HcL could not operate without the financial support from:

- **Local Authorities** - HcL are very grateful to The City of Edinburgh Council, West Lothian Council, Midlothian Council and East Lothian Council for their continued financial support which underpins our services and subsidises the trips for passengers;
- **Passengers and Members** – thank you for your support, using the services, donations and trusting HcL in such a difficult year;
- **Funders** - we are grateful to all Funders, Trusts, Charitable Organisations and Local Groups who have supported us this year. Our thanks to:
 - The Robertson Trust;
 - Stafford Trust;
 - Mrs M A Black - Charitable Trust;

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- Pignatelli Foundation;
- Arnold Clark Community Fund;
- Howden's Bathgate;
- East Lothian Council Care and Strategy Partnership;
- East Lothian Council – One Council Partnership Fund;
- East Lothian Council – Community Intervention Fund;
- Enliven Edinburgh;
- West Lothian Community Development Trust;
- Adapt & Thrive;
- Queensberry Trust;
- ELHF COVID-19 Vaccination Support Fund;
- Co-op Edinburgh;
- Swinton Paterson Trust;
- Bank of Scotland – Reach;
- Edinburgh Wellbeing Pact;
- Row Fogo Charitable Trust;
- Schuh Trust;
- Asda Green Token;
- Volunteer Centre East Lothian;
- Prudential;
- Energy Saving Trust;
- Communities Recovery Fund;
- Howden Gorgie;
- Nancie Massey Charitable Trust;
- Communities Recovery Fund;
- Ballie Gifford;
- Almond Housing Association;
- Edinburgh Lothian Health Fund;
- Barrack Charitable Trust;
- Tesco Musselburgh;
- Morrison's Bathgate.

We would also like to thank the following West Lothian Councillors for their disbursement donation:

- Kirsteen Sullivan;
- Harry Cartmill;
- Pauline Clark;
- Maria MacAulay.



Councillor Harry Cartmill meeting Kelvin Cochrane, Chief Executive at the Bathgate Office

Summary of Achievements

1. HcL was awarded Partnership of the Year at the UK Community Transport Association on 18th November 2021 (together with SCRAN Academy and PEP (Pilton Equalities Project)). We were recognised in Summer 2020 for the provision and delivery of over 120,000 meals to residents in Edinburgh during the COVID-19 pandemic;
2. HcL was also proud that Muriel Williams, previous Chair of HcL's Board was the recipient of the UK Community Transport Association Lifetime Achievement Award for recognition for over 25 years voluntary service to community transport;
3. HcL provided over 1,500 passenger journeys for people with mobility challenges for free, to vaccine COVID-19 appointments;
4. Employed a part-time Service Development Manager;
5. HcL became a member of the Scottish Living Wage;
6. Continued working under the 3+1 agreement with The City of Edinburgh Council (signed 2019);
7. Rolled over yearly agreements with West Lothian, Midlothian and East Lothian Councils;
8. Reviewed and updated our Staff Conditions of Service with the assistance of Unite the Union and staff;
9. Reviewed and updated Executive Policies;
10. Maintain and improve Dial-A-Ride and Dial-A-Bus services - re-trained Despatchers on booking and scheduling software; new cleaning procedures implemented to manage risk due to the pandemic; training for drivers provided;
11. Raised profile of the Charity through the regular updating of the website, Facebook and Twitter; refreshed and updated leaflets; advertised COVID related support with local charities and organisations; advertised free vaccine transport through multiple routes; sought PR opportunities with several magazines and newspapers etc; published bi-yearly newsletter;
12. Over 80 applications submitted to funders;
13. Purchased 2 Community buses and one Dial-A-Ride vehicle and one Dial-A-Bus;
14. Develop new services which enhance mobility - we are in our third year of a 3 + 1 year Public Social Partnership with The City of Edinburgh Council, Lothian Community Transport Services, Pilton Equality Project, South Edinburgh Amenities Group and The DOVE Centre;
15. Ongoing development of stakeholder relationships and ways we can work with The City of Edinburgh Council; West Lothian Council; Midlothian Council; and East Lothian Council. New services include school transport for children with complex health needs, Adult Day Centres and Community bus services;
16. Member of ECO Stars which enables us to monitor our carbon footprint yearly. Drivers are trained in fuel efficient driving;
17. West Lothian Dial-A-Bus changed from a Section 19 to a Section 22 operation to allow users to use their Concessionary Travel Entitlement;
18. Providing a Section 22 Operators Licence service in partnership with West Lothian Council for the residents of Broxburn and Uphall;
19. Implemented contactless payments on all vehicles;

Summary of Achievements (continued)

20. Develop the Organisation: we reviewed and implemented a 5-year strategy; one of the recommendations of the Board was to authorise the Chief Executive to carry out an organisational review with the support of the Cranfield Trust which included:

- that HcL diversifies its services as outlined in HcL's Strategy Report;
- develops key performance indicators based on strategy outcomes;
- provides ongoing governance training for Executive Members;
- refreshed the Opening Doors Strategy document;
- encourages more people to become members;
- reviews and updates our image including corporate branding;
- increases efficiency, through minimising vehicle and administrative overheads to exploit new technology;

21. Engaged with funders to fully understanding their policy priorities and to communicate effectively the contribution that HcL makes in meeting these policies;

22. Partnership working - collaborated with partner organisations in the public, voluntary or private sectors where this advances our strategic aims;

23. Monitoring and evaluation of our services – both statistically and qualitatively e.g. seeking feedback from passengers, members and stakeholders

Highlights for the last 12 months

76,081 passengers supported with door-through-door transport from September 2021 to August 2022.

607 Ukrainian refugees transported

22.09 million miles covered since 1982



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We purchased a new Stairclimber, thanks to The Schuh Trust, who funded the cost of this equipment. A Stairclimber carries a passenger up or down stairs with the support of 2 of our trained team.

This helps someone housebound who lives in a flat / upper floor get out of their home and onto a destination of their choice.

This makes getting out possible for someone who otherwise could not.



Board member Dennis Wilson and Pat Wilson enjoying an ice cream in the sun with Edinburgh driver Neil Young





Congratulations to Grant Gibson receiving his 10 year service award from Kelvin Cochrane, Chief Executive

Also receiving service awards were:

Ged McDonald (Driver) – 35 years' service – May 1987 to May 2022;

Irene McDonald (Driver) – 35 years' service – March 1987 to March 2022;

David McGill (Driver) – 10 years' service – August 2012 to August 2022;

Angela Stein (Driver) – 10 years' service (split service);

Kelvin Cochrane (Chief Executive) – 35 years' service – July 1987 to July 2022;

Volunteer Douglas Campbell receiving a Certificate of Thank You and gift voucher from Kelvin Cochrane, Chief Executive



HcL Staff become Dementia Friends

We are proud to let you know that we arranged 6 sessions with Alzheimer Scotland over the summer with almost all of our staff participating and becoming Dementia Friends.

A big thank you to the Alzheimer Scotland Dementia Advisors Caroline, Cherie and Michael for their help.

Look out for the Dementia Friends transfers in our buses!



East Lothian & Edinburgh Day Trips

This year throughout the spring and summer we ran a number of very successful day trips for passengers with mobility challenges from both East Lothian and Edinburgh throughout the spring and summer. These outings were provided free of charge with funding from the Volunteer Centre East Lothian, Social Isolation Fund, for residents of East Lothian and from an Enliven Edinburgh grant from the Edinburgh Wellbeing Pact. Outings to:

- Pitlochry
- Peebles
- Berwick
- Callander & the Trossachs
- Anstruther/Burrtisland
- Edinburgh Botanical Gardens

Mrs C who travelled with us to Peebles:

“I was on the outing to Peebles yesterday and write to thank the organisers so much for the lovely day out. The time we had in Peebles was just right and I met up with a friend for lunch. I also enjoyed the tour round Edinburgh for the pick-ups. Weather-wise we were so lucky - a warm day without being too hot. Thanks are due also to the driver, who was most helpful - and skilful manoeuvring round many road works!

Thank you so much - it was a real treat.”



**Volunteer Centre
East Lothian**

HcL Green Committee

A new group has been established this year to look at how we can be greener and more environmentally friendly the group membership consist of a mixture of different staff as well as a member of the Executive.

Some of the issues we have been discussing are:

- Efficient use of utilities eg, electricity ;
- Recycling;
- Minimising waste eg, paper & plastics ;
- Responsible purchasing;

We are also hoping to update our Environmental Policy underpinned by a new Action Plan.

Transport for Ukrainian Refugees

We worked in partnership with the City of Edinburgh Council to provide transport for 607 Ukrainian refugees from the Welcome Hub to more permanent accommodation.

TREASURER'S REPORT

Jaslin Bhagrath

The year to March 2022 continued to be challenging for the charity. Due to the disruption caused by COVID-19, Dial-A-Bus service didn't resume until August 2021 and Dial-A-Ride, although operational, took some time to see an increase in trips. Income for the year was £1.5m, of which 79% was received from grants from local authorities, Grant Giving Trusts and various donations. Fares increased by c300% following the easing of lock-down restrictions although the charity still has some way to go before it returns to pre-pandemic levels.

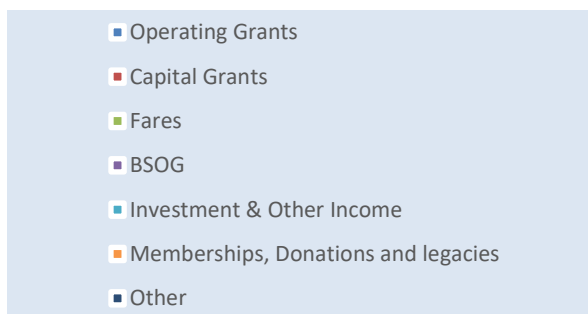
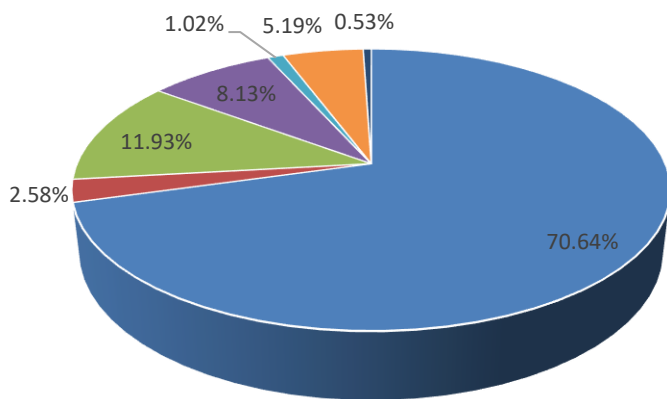
Expenditure for the year was £1.6m, an increase of 19% on the previous year. This was expected as the charity was able to bring staff back from furlough and all vehicles became operational, this saw an increase in fuel and repair costs. The significant increase in fuel prices was also starting to hit by March 2022.

As a result of the increased expenditure, fares continuing to be lower than average and local authority funding remaining static, the charity made a net deficit for the year of £65k.

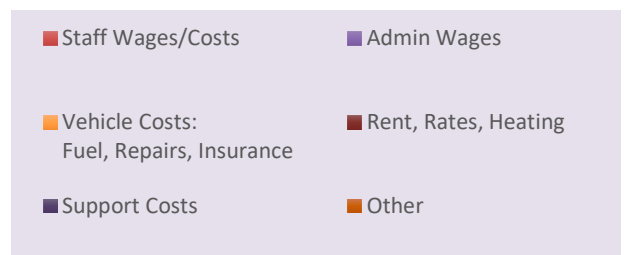
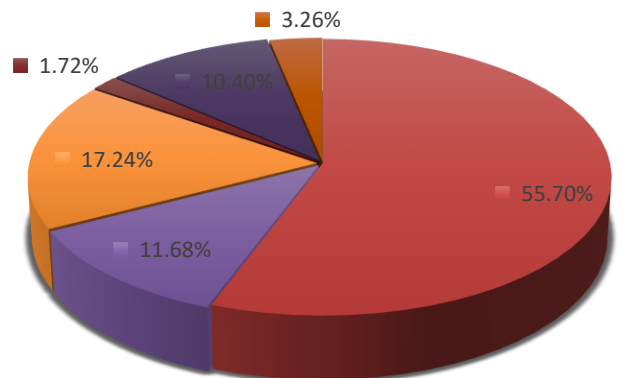
Total funds as at 31 March 2022 were c£1.4m made up of:

- Restricted funds (the capital fund) £109k
- Unrestricted designated funds (towards new vehicles and staff restructure) £474k
- Unrestricted funds (including pension fund) £824k

Incoming Operating Grants
2021/2022 Total: £1,514,602
 + £8,197 Net Gain on Investments



Expenditure on Charitable Activities
2021/2022 Total: £1,587,312



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DIRECTORS' STATEMENT ON SUMMARISED FINANCIAL STATEMENTS

The summarised financial statements set out below have been extracted from the full financial statements which were approved on 13th September 2022 and do not constitute the charity's statutory financial statements. The full financial statements have been audited and the auditor's opinion was unqualified. The full financial statements for the year's ended 31st March 2022 and 31st March 2021 can be found at Companies House.

These summarised financial statements may not contain sufficient information to allow for a full understanding of the financial affairs of the Charity. For further information the full financial statements, the auditor's report on these financial statements and the Directors' Report should be consulted. Copies of the full financial statements can be obtained from the Registered Office at 24/3A Dryden Road, Loanhead, Midlothian EH20 9HX.

Signed on 13th September 2022 on behalf of the Directors: Director Dr Kenneth Brown

SUMMARISED FINANCIAL STATEMENTS FOR THE YEAR ENDED 31ST MARCH 2022

	Unrestricted funds	Restricted funds	2022 Total	2021 Total
	£	£	£	£
Income and endowment from:				
Donations and legacies	32,264	46,084	78,348	45,005
Membership	671	-	671	945
<i>Charitable activities:</i>				
Operating grants	1,052,157	23,500	1,075,657	1,324,384
Capital grants	-	39,250	39,250	58,500
Bus Service Operators Grant	123,780	-	123,780	121,532
Fares	181,612	-	181,612	45,705
Investments	7,284	-	7,284	6,383
Other	8,000	-	8,000	12,925
	-----	-----	-----	-----
Total income	1,405,768	108,834	1,514,602	1,615,379
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Expenditure on:				
Charitable activities	(1,443,257)	(144,055)	(1,587,312)	(1,329,023)
	-----	-----	-----	-----
Total expenditure	(1,443,257)	(144,055)	(1,587,312)	(1,329,023)
	-----	-----	-----	-----
Net gains on investments	8,197	-	8,197	64,835
Net (expenditure)/income	(29,292)	(35,221)	(64,513)	351,191
Transfers between funds	(7,410)	7,410		
Other recognised gains/(losses):				
Actuarial gains on defined benefit pension scheme	120,000	-	120,000	49,000
	-----	-----	-----	-----
Net movement in funds	83,298	(27,811)	55,487	400,191
Reconciliation of funds:				
Total funds at 1 April 2021	1,215,682	137,197	1,352,879	952,688
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Total funds at 31 March 2022	1,298,980	109,386	1,408,366	1,352,879
	=====	=====	=====	=====

BALANCE SHEET AS AT 31ST MARCH 2022

	2022	2021
	£	£
Fixed assets	865,880	631,321
Current assets	635,065	891,330
Current liabilities	(92,579)	(169,772)
	-----	-----
Net current assets	542,486	721,558
	-----	-----
Net assets	1,408,366	1,352,879
	=====	=====
Total funds of the charity:		
Restricted funds	109,386	137,197
Unrestricted funds		
Designated	474,481	474,481
General	824,499	741,201
	-----	-----
	1,408,366	1,352,879
	=====	=====
Approved by the Board on 13th September 2022		

HcL STAFF (39 staff and 4 volunteers at October 2022)

^ denotes 20 or more years' service * denotes 10 or more years' service

Headquarters

Kelvin Cochrane^ Chief Executive

Core Team (4)

Robert Hutson^ Operations Manager

Ian Greig^ Operations Support Officer

Alexis Brown* Finance Officer

Laura Kearney Funding and Marketing Manager (Resigned 27/6/22)

Elizabeth Campbell Service Development Manager

Edinburgh (18)

Chris Howard* Operations Supervisor

Amy Hutson Despatcher Kirsty Kinnaird Despatcher/Finance Assistant

Tony Brice^ Senior Driver Mark McCrindle* Senior Driver

Julian Ogilvie^ Senior Driver **Robert Laing** Driver (Resigned 1/7/22)

David McGill Driver* Angela Stein Driver

Cameron McLean Driver Scott Pennycook Driver

Gary Duff Driver David Hogarth Driver

Rino Sacconi Driver Darren Wallace Driver

Neil Young Driver **Darren Sharpe** Driver (Resigned 30/6/22)

Damon Hutson Driver Frederick Aspinall Driver

Iain Bell Driver John Dryden Volunteer Driver

Allan Bridges Volunteer Driver

Midlothian & East Lothian (5)

Irene McDonald Senior Driver Ged McDonald^ Senior Driver

James Hunter^ Senior Driver Russell Scott^ Senior Driver

Andrea Battini

West Lothian (11)

Gary Toner^ Assistant Operations Manager

Frances McCallum^ Despatch Co-Ordinator Kevin Gibson^ Senior Driver

John Watson* Senior Driver Mark Toner* Senior Driver

Grant Gibson Driver Robert Kelly Driver

Steven Pennycook Driver Maria Johnstone Driver

John Gallagher Driver Douglas Campbell Volunteer Driver

Eric Davidson Driver Margaret Comfort Volunteer Despatcher

David Kilgour Driver (Resigned 3/12/21)

HcL BOARD OF TRUSTEES

Dr Kenneth Brown TD MBChB MRCGP AFOM CIH

Dennis Wilson

Jaslin Bhagrath CA

Mike Harrison MSc BA

John Ballantine

Joan Cameron

Marie McDonald

Patricia Lawson

Margaret Purdie

Kirstie Kerr

Chairman

Vice Chairman

Treasurer

(Deceased 29th August 2022)

Assessors and Observers:

Councillor (To be arranged)

Councillor Tom Conn

Councillor Russell Imrie

Councillor (To be arranged)

Frank Henderson

Nicola Gill

Derek Oliver

Bruce Moffat

The City of Edinburgh Council

West Lothian Council

Midlothian Council

East Lothian Council

The City of Edinburgh Council

West Lothian Council

Midlothian Council

East Lothian Council



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